

1. Data Protection

This data protection declaration informs you about the type, scope and purpose of the collection and use of personal data on our website and provides information about the rights to which you are entitled. These rights are governed by applicable data protection laws.

2. Responsible for data protection

All information about web operations can be found in the legal notice.

3. Data collection on this website

3.1. Logfiles

Our website is hosted by Profitroom. When you use this website, information is automatically collected that your device's browser transmits to our host provider. These are:

- IP address and operating system of your device,
- browser type, version, language
- Date and time of the server request, file accessed, the website from which the access was made (referrer URL), the status code (e.g. 404) and the transmission protocol used (e.g. HTTP/2).

This data is collected and stored by our host provider, in order to be able to optimize processes and procedures, particularly in connection with the use of our website and the security and stability of the computer system. The basis for this data processing is Art. 6 Abs. 1 lit. f SGVO.

3.2. Contact form

If you use our contact form, your details from the inquiry form will be processed by us to process the inquiry and in case of follow-up questions. We use the data you provide to respond to your request. The basis for this data processing is Art. 6 Para. 1 lit. f GDPR.

3.3. Cookies

We use cookies on our website. Cookies are small files that are stored on your device and that your browser saves. Some of the cookies we use are automatically deleted when you leave our website. Other cookies remain stored on your device until you delete them or until they expire. These cookies make it possible to recognize your browser the next time you visit our website.

You can set your browser so that you are informed in advance about the setting of cookies and can decide in individual cases whether you want to exclude the acceptance of cookies for certain cases or in general, or whether cookies are prevented completely. This may limit the functionality of the website.

Cookies that are necessary for the electronic communication process or functions you want or that optimize your user experience are stored. On the basis of Art. 6 Para. 1 lit. f GDPR.

3.4. Newsletter

Your email address will be stored in our booking system for correspondence regarding bookings. We also send newsletters to these emails. If you do not want to receive these newsletters, you can unsubscribe at any time. Our external newsletter service provider may collect further data. We refer

you to its data protection declaration on Moosend.com: <https://www.sitecore.com/trust/privacy-policy>

We use your email address to send you the newsletter by email. The basis for data processing is Art. 6 Para. 1 lit. f GDPR.

3.5. Newsletter Analytics

We use Google Analytics und Moosend Analytics to measure and improve the reach and effectiveness of our newsletter.

The basis for data processing is Art. 6 Para. 1 lit. f GDPR.

3.6. Registration

When you open an account on our website, the information you enter will be saved. We collect the following information:

- First and last name
- Company name
- Email address
- Address
- Telephone number

We use the data to provide you with the account. If the GDPR is applicable, the basis for this data processing is Article 6 Paragraph 1 Letters b and f GDPR.

4. Credit Card Details

Credit card information recorded by our system is not passed on to third parties.

Online payments are processed by Six Payments by Worldline. Worldline's payment solutions are certified according to the strict criteria of the Payment Card Industry Security Standards Council and therefore guarantee the highest level of security. You can rely on this at any time in your everyday business.

For more information, visit worldline.com/merchant-services/pci.

All card details are stored and secured by Worldline's Six Payments. No data is passed on to third parties and third parties have no access to the stored data.

5. Links

On our website you will find links to third-party sites. We are not responsible for the content and data protection measures on external websites that you can access via the links. Please find out more about data protection directly on the relevant websites.

6. Transfer of data to third parties

So that we can offer you the information on our website, we work with various service providers, namely IT service providers, in order to be able to offer you a modern website. They only use your data as part of order processing for us.

With the exception of the provisions in Section 3.4 of this data protection declaration, we will only transfer data to locations outside Switzerland and the European Union (third country) without your consent if this is necessary according to the respective contract, to fulfill legal obligations or to protect our legitimate interests.

7. Your Rights

To the extent provided for by the data protection law applicable to you, you can request information free of charge, about the data stored relating to you, its origin and recipient and the purpose of the data processing. Under the legal requirements, you also have the right to correct, delete, restrict or object to processing and to release this data for transfer to another location.

You can revoke your consent at any time with future effect. All you need to do is send us an email. Please note that the above rights are subject to legal restrictions and may affect or make it impossible to provide our services.

You are entitled to enforce your claims in court or to file a complaint with the responsible data protection authority. The Federal Data Protection and Information Commissioner is responsible for Switzerland (<http://www.edoeb.admin.ch>).

8. Currentness and changes to this data protection declaration

We reserve the right to change or adapt this privacy policy at any time.

9. Contact Details

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Trading as Arosa Holiday

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Company owners: Bob und Stephanie Harmsen

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District Cord: Chur

VAT Nr.: CHE-149.124.224

Tax Nr.: CHE-149.124.224 VAT

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Arosa Alpine Holiday AG